

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	§	
Sherif Yacoub	§	Confirmation No. 2032
	§	
Serial No.: 10/699,264	§	Group Art Unit: 2614
	§	
Filed: October 30, 2003	§	Examiner: Phan, Joseph T.
	§	
For: SYSTEM AND METHOD FOR	§	Atty. Docket: 200309365-1
CALL CENTER DIALOG	§	HPQB:0236
MANAGEMENT	§	

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
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CERTIFICATE OF TRANSMISSION OR MAILING 37 C.F.R. 1.8	
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June 11, 2010 Date	/Nathan E. Stacy/ Nathan E. Stacy, Reg. No. 52,249

Sir:

**AMENDMENT AND RESPONSE TO
 OFFICE ACTION DATED MARCH 12, 2010**

In response to an Office Action dated March 12, 2010, the Applicant is providing the following Amendment and Response.